



Software for Cosmetics Businesses

Customer Success Stories

PDeXperts

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Company

PDeXperts are a consulting company helping cosmetics companies in Korea to gain product approval for the European Union (CPNP) and United Kingdom (SCPN).

Location: South Korea & Austria

Business: Safety Assessors & Consultants



Oliver Rath, Scientific Director at PDeXperts explains the problems the company was facing that led them to contacting Cosmetri:

"We were approached by a Korean company and asked if we can manage the CPNP submissions for them. I realized as a chemist, that this was not particularly difficult to achieve, but managing all of the various documents manually would be the biggest challenge. I discovered that Cosmetri had solved this problem – the data and documents can be easily managed and are available for export at any time."



Challenges

- Managing hundreds of products and thousands of compliance documents for their clients was complex, time-consuming, and prone to errors.
- Difficulty collaborating and sharing data with staff and customers in different countries.
- Managing key changes to products, formulations and documentation was inefficient and lacking traceability.
- Manual calculation of key safety values was time consuming to perform.

Solutions

- ✓ Cosmetri's Compliance Checker simplifies PDeXpert's workflow by reporting the level of completion of a product and auto generating a task for every action required to achieve a 100% complete PIF.
- ✓ PDeXpert's co-workers in Austria and Korea can collaborate securely, as if they were located in the same office. Easy file-sharing and management of data.
- ✓ Staff can easily trace key changes in Cosmetri, manage formula versions and control the testing and approval of any item.
- ✓ Product Manager performs safety calculations such as MoS, max. daily amount applied (g) and enables ingredient-level management of safety and GHS data. All safety data can be exported.

“The software is really convenient in my daily work!”

Oliver Rath

Scientific Director
PDeXperts

Oliver Rath's experience using Cosmetri

"Product Manager is very flexible to enable me to manage key changes in a product's data over time and generate up-to-date reports. I can go back and change anything, easily and quickly. Prior to using Cosmetri software, things were much more labor intensive. The software is really convenient in my daily work!"

"There have only been a couple of occasions where I needed to contact Cosmetri support. In both situations the team was very responsive and helpful."



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