

### Customer Success Stories Cosmetic Laboratories (Aust) Pty Ltd

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#### Company

Owned by Lalisse Australia Pty Ltd, Cosmetic Laboratories (Aust) Pty Ltd offers one-stop OEM & ODM services. As a leading Australian manufacturer, CLA proudly established a comprehensive, multibusiness model to provide skincare, body care, hair care and colour cosmetics, locally and globally.

Location: Victoria, Australia

Business: Contract manufacturer

The company has been using Cosmetri software since 2018, migrating from Excel to an application that provided them with a new system and tools fit for purpose for the rapid growth experienced in the business since then. To facilitate this growth, the company needed to increase efficiency, improve quality management and reduce the overhead of achieving ISO 22716 certification.



# Challenges

- Moving from an inefficient Excel-based system.
- Managing our raw materials inventory and ensuring tighter quality management.
- Achieving GMP ISO 22716 certification.
- We needed to introduce better systems and workflows for production management.
- At the time of adoption, cost for any software was an important factor.

# Solution

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We have completely migrated to Cosmetri Product Manager, ensuring greater control, improved QA, and achieving traceability.



Each received raw material batch must now pass a series of standard checks in Product Manager and be approved before it is available for production.



We were easily able to demonstrate to the ISO auditor how we manage raw materials and production, enabling us to achieve ISO 22716 certification.



Production workflow is now standardized. Each staff member knows exactly what steps to perform and has the required tools to perform their tasks.



Cosmetri software was considered to be affordable and a great return on investment for the company.

"We have demonstrated to our auditor how raw materials and production dispense lists are managed using Cosmetri and therefore we have successfully achieved the GMP ISO 22716 certification again this year in early 2021."

#### Francesca Li

Quality Manager, Lalisse Australia



## Francesca's experience using Cosmetri

We mainly use Product Manager for management of our raw materials, production and to satisfy key aspects related to our ISO 22716 certification for GMP. We were using MYOB accounting management system and Excel to manage the stock level. It wasn't efficient for large amount stock management and batch management.

If you are a company that handles many raw materials and are struggling to cope with the requirements for traceability and quality management, we highly recommend Cosmetri! The software has helped our team hugely.

"Cosmetri is a huge help in managing our workflow more efficiently and complying with GMP ISO 22716."



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<u>info@cosmetri.com</u>



Software for Cosmetics Businesses